

Human Performance  
Improvement Solutions



*Training Solutions –*

*Leadership*

*Communications*

*Group Dynamics*

# Communications in a Multi- Generational Organization

One-Half Day Program



**APPRECIATIVE**  
S T R A T E G I E S



# Communications in a Multi-Generational Organization

## Training Workshop

Communicating effectively across generational boundaries is essential for a productive workplace. This course explores generational differences and commonalities all with a focus on more effective workplace communication. Participants explore six elements of effective communication, engage in generational experiential learning activities, and discover tips for communicating across generations.

### Course Outline (3 hour workshop)

- Introduction
  - What is Communication
  - Defining a Multi-Generational Workplace
- Examining Workplace Communications
  - Six Factors that Influence Communication
  - Exploring Five Elements of Communication
  - Communication Mini-Assessment
- Generational Diversity
  - Generational Choices Activity
  - Activity Debrief
- Commonalities and Conflict
  - Generational Commonalities
  - Embracing Differences
  - Tips for Communicating Across Generations
- Closing Discussion



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*Contact Appreciative Strategies Today!*

On the web: [appreciativestrategies.com](http://appreciativestrategies.com)

Email: [info@appreciativestrategies.com](mailto:info@appreciativestrategies.com)

Telephone: (570) 433-8286